

# KEY PERFORMANCE INDICATORS

Week Ending

Appointment Type	Totals	Clinic 1		Clinic 2		Clinic 3		Clinic 4		Clinic 5		Clinic 6		Clinic 7		Clinic 8		Clinic 9		Satellite		Satellite	
	#	#	% Open	#	% Open	#	% Open	#	% Open	#	% Open	#	% Open	#	% Open	#	% Open	#	% Open	#	% Open	#	% Open
Appointment Type 1	1			1																			
Appointment Type 2	9	2		2				2								3							
Appointment Type 3	21	6	16	3	67	4		1		1				5	33	1				2			
Appointment Type 4	59	6	40	14	13	15	14	1		6				13						17			
Appointment Type 5	1925	400	3	425	4	250	8	120	7	85	3	70	6	180	1	250	1	125	4	200	2	20	5
Appointment Type 6	890	225	3	300	6	75	14	30		55	3	15	37	50	21	75	3	50	32	50	10	15	6
Appointment Type 7	250	38	13	57	4	25	5	15	50	25		10		20		25	6	25		40		10	12
Appointment Type 8	26	10	50	4	100	5		1		1				4	50	1				2			
Appointment Type 9	3	1														2							
Appointment Type 10	1									1													
Appointment Type 11																							
Appointment Type 12	5	2		2														1					
Appointment Type 13	4					1		1						2									
Appointment Type 14	64	26		9		4		4		6		1		10		10		6		1		2	
Appointment Type 15	110	31		40	3	8		4		6		2		13				6		5			
Appointment Type 16	1							1															
Appointment Type 17	4	2		1		1																	
Appointment Type 18	511	155		201		29		1		1		6		35		58		3		36			
Appointment Type 19	237	64		125		3		3				2		10		20				3			
Appointment Type 20																							
Appointment Type 21	12	8		2		1										1							
Appointment Type 22	43	22		14		4		1				1						1		1			
Appointment Type 23	2	1								1										1			
Appointment Type 24																							
Appointment Type 25	5	3		1										1									
Appointment Type 26																							
<b>Totals</b>	<b>4183</b>	<b>1002</b>		<b>1201</b>		<b>425</b>		<b>213</b>		<b>188</b>		<b>109</b>		<b>333</b>		<b>446</b>		<b>217</b>		<b>358</b>		<b>49</b>	

KPI's	Totals	Clinic 1		Clinic 2		Clinic 3		Clinic 4		Clinic 5		Clinic 6		Clinic 7		Clinic 8		Clinic 9		Satellite		Satellite	
	#	#	% Goal	#	% Goal	#	% Goal	#	% Goal	#	% Goal	#	% Goal	#	% Goal	#	% Goal	#	% Goal	#	% Goal	#	% Goal
Referrals	502	75	94%	80	100%	55	122%	20	80%	35	100%	25	167%	62	124%	25	83%	27	108%	80	114%	18	120%
Procedures (All)	1099	272	136%	346	161%	90	106%	37	148%	62	155%	17	113%	70	82%	77	220%	56	187%	57	67%	15	100%
New Patients	323	51	78%	62	95%	30	86%	16	107%	26	104%	10	100%	25	63%	26	130%	25	125%	42	76%	10	100%

Payroll Report - Total Employees	106	19	30	17	3	3	2	13	7	4	8	
Pay Roll Report - Totals Hours	7713	1354	2253	1188	182	217	157	931	499	316	616	
Pay Roll Report - OT Hours	75.29	37.81	10.55	4.1		0.5	1.65	12.28	1		7.4	
Pay Roll - Report - ee/encounter	0.025	0.019	0.025	0.040	0.014	0.016	0.018	0.039	0.016	0.018	0.022	FTE

